



Service Delivery Management

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Making technology a business advantage for you!

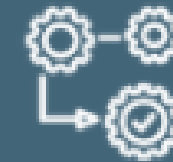
Consultancy



**Software
Procurement**



**Implementation
Services**



**Adoption & Change
Management**



Support



Usage Optimization



Service offerings based on ITIL 4

- A holistic approach to service management – from demand to value
 - Service Strategy
 - Service Design
 - Service Transition
 - Service operation
 - Continual Service Improvement
- Service and delivery that help IT bring value to the client's business
- Service delivery and support that meets the clients' expectations
- Service and delivery based on Service Level Agreements to assure timely delivery
- Deploying efficiently - Information Technology Service Management

What is ITIL?

The Information Technology Infrastructure Library (ITIL) is a set of detailed practices for IT activities that focus on aligning IT services with the needs of businesses.



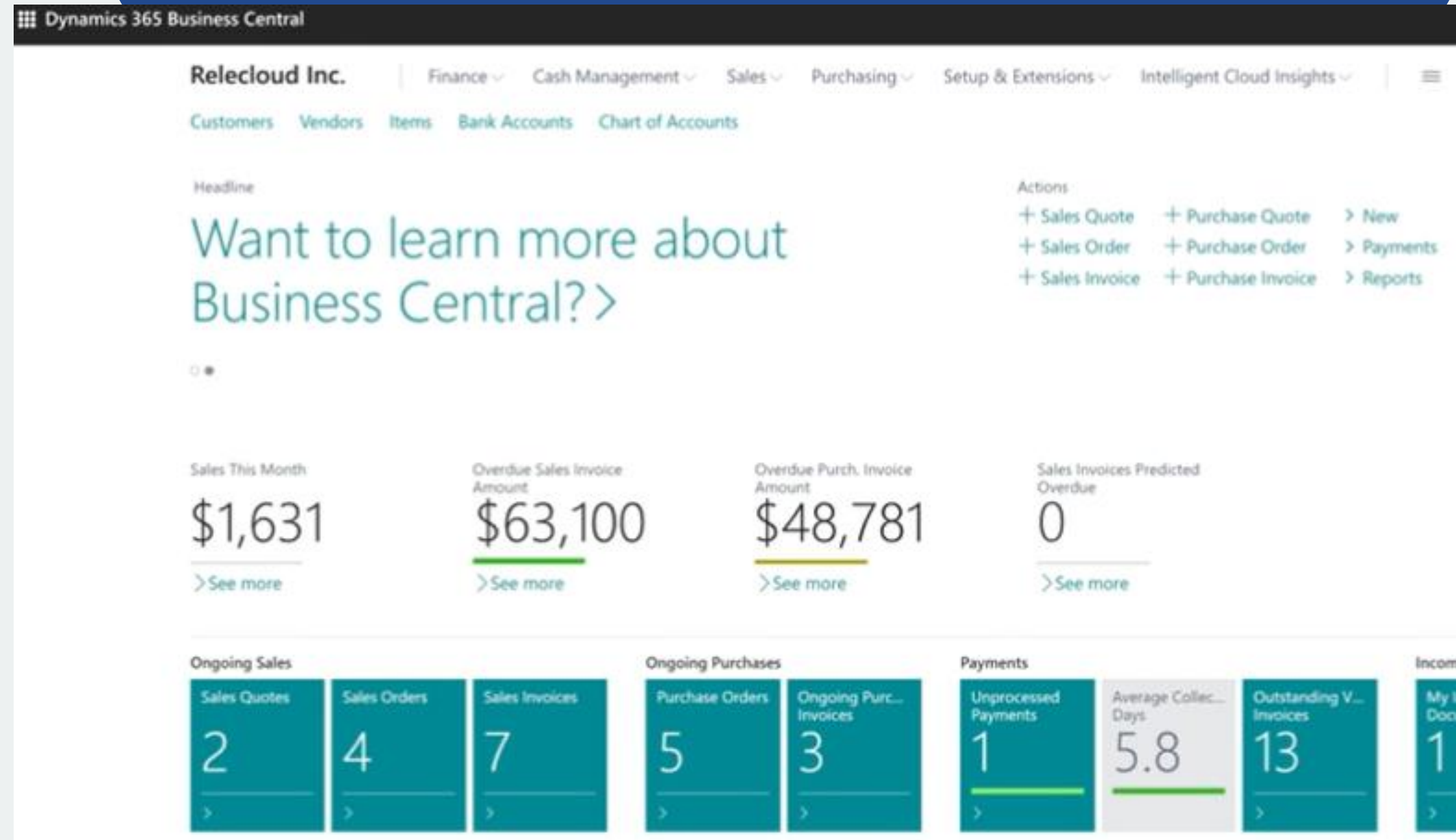
Your benefits as our valued client

- **Reduce your service management costs** by assessing and supporting you with efficient IT Service Management deployment
- **Get effective support** with your incidents and run your Microsoft projects successfully
- **Take advantage of simplified solutions** which are more transparent for you, and result in quicker adoption within your company
- **We walk our talk:** by offering what we ourselves also successfully deploy as service delivery tools internally
- **Benefit from highly skilled and Microsoft certified personnel** that are active in different time zones and are here to serve you in different languages (English, Spanish, Dutch)!



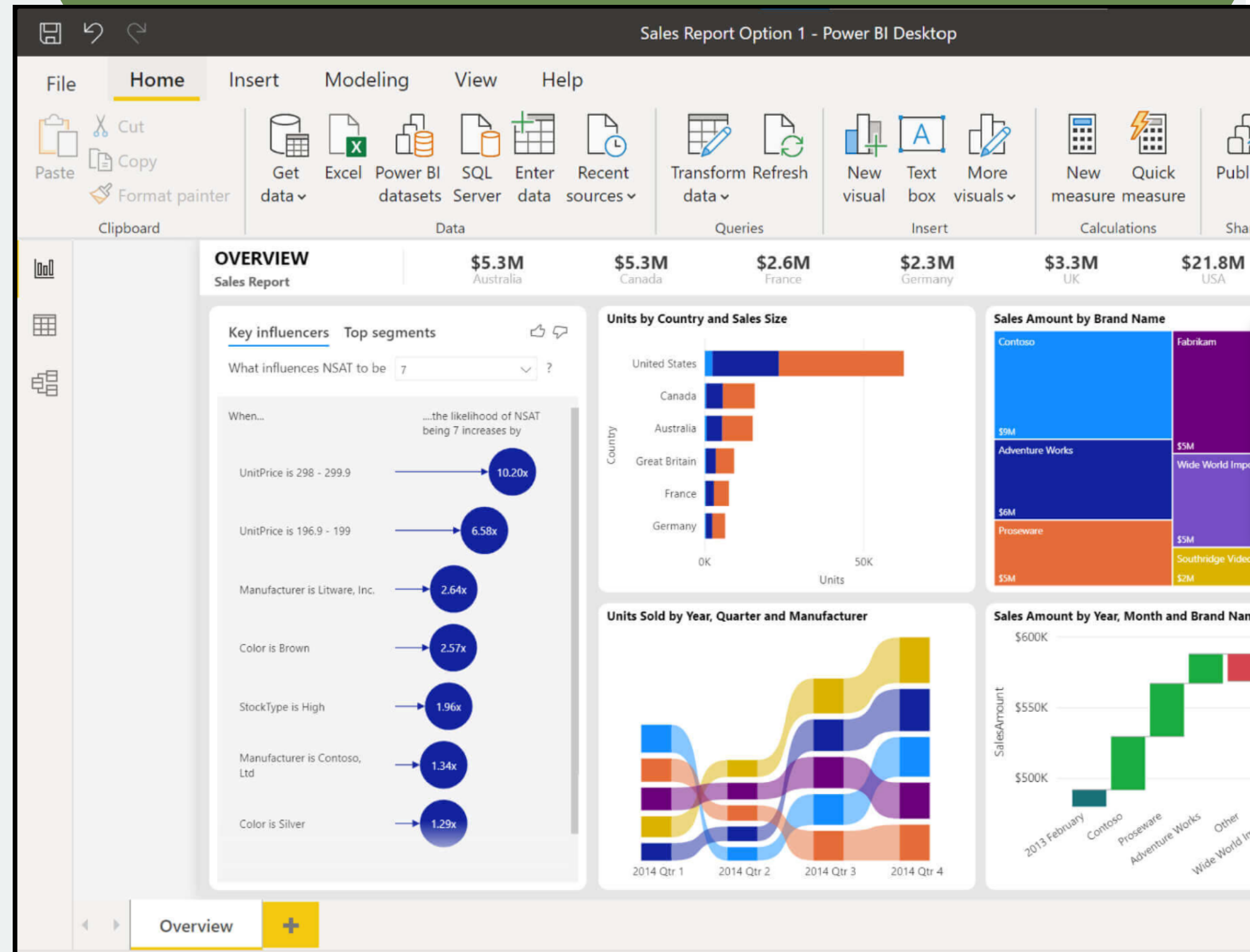


Connect operations across your business with Dynamics 365 Business Central





Discover how
we can help you
gain Business
Intelligence
with Power BI





Our newest services

Threat Security Assessment

Identifying security threats and advising improvements

Understanding and advising on customers' security goals and objectives
Conduct threat analysis in clients' production environment

Azure Security Assessment

Getting value added insights on possible vulnerabilities and improvements in the security context in the Azure Cloud

Cloud Security Assessment

Azure Active Directory Identity protection
Microsoft Exchange Security best Practices advise and implementations
Microsoft Endpoint Management
Microsoft Teams Security Best Practices

Cloud Metrics & Dashboard Service

Support your business to define and create Management Dashboards based on valuable and effective KPI's with Power Tools. (i.e., Power BI)





Contact Ryan!

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